



LIMITED WARRANTY

Client Name/Address: _____
Number of windows restored: _____ Number of patio doors restored: _____
Date service provided: _____
Name of Crystal Clear Dealer that provided the service: _____
Warranty Number: _____

Thank you for choosing a Crystal Clear Window Works solution for your windows. We have a high level of confidence in our products and services, and are proud to offer the following warranty.

Crystal Clear Window Works Canada Inc. offers, subject to the conditions and restrictions contained below, a 20-YEAR WARRANTY for both Commercial* and Residential installations. The warranty period begins upon completion of the Crystal Clear installation. The warranty is fully transferable as long as the original receipt is produced for any warranty claims.

All claims under this warranty must be made by notice in writing to Crystal Clear Window Works Canada Inc. within thirty (30) days of discovery of any damage or defect. Crystal Clear Window Works Canada Inc. shall provide:

- 1. Reservicing of your window(s) if visible water, or water droplets, remains between the windowpanes more than twelve (12) weeks after the Crystal Clear installation. A complete refund***will be given if we are unable to remove the moisture from between the windowpanes.
2. A replacement window** if breakage should occur during the Crystal Clear installation.
3. Installation of a new filter if water droplets appear between the glass windowpanes.

* Commercial installations are any installation of Crystal Clear Window Works products determined by Crystal Clear Window Works Canada Inc. to be in a building that is, or becomes, commercially zoned or commercially used.
** Choice of replacement window shall be sole discretion of Crystal Clear Window Works Canada Inc. Where practicable, a window comparable to the original window shall be provided.
*** The refund will be at the sole discretion of Crystal Clear Window Works Canada Inc.

Crystal Clear Window Works Canada Inc. shall not be liable in any way for damage or defect due to (1) accident, mishandling, or improper use; (2) negligent operation; (3) improper maintenance; (4) fire, flood, earthquake, storm, tornado, acts of nature, or any other cause beyond the control of Crystal Clear Windows Work Canada Inc.; (5) damage caused by chemicals, salt, acid rain, airborne pollutions or application of corrosive substances; (6) use of the product for purposes other than those for which it was designed; (7) unauthorized attachments, repairs or modifications; (8) mineral deposits, etching or pitting of window glass; (9) water seepage due to improper caulking or faulty trim; (10) high pressure spraying or cleaning; or (11) any other abuse or misuse by the original purchaser or subsequent user. All disclaimers and exclusions contained herein apply under all conditions.

LIMITATION ON LIABILITY

This limited warranty sets forth Crystal Clear Window Works Canada Inc.'s maximum liability for its products. Crystal Window Works Canada Inc. shall not be liable for special, indirect, consequential or incidental damages. Your exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be as specified above. Crystal Clear Window Works Canada Inc. shall in no event be liable for any consequential or incidental damages of any kind, however occasioned, whether by negligence or otherwise. Crystal Clear Window Works Canada Inc. makes no other warranty or guarantee, either express or implied, including implied warranties of merchantability and fitness for particular purpose to the original purchaser or any subsequent user of the product, except as expressly contained herein. The remedies contained herein shall be sole and exclusive. In the event applicable law precludes exclusion or limitation or implied warranties, the duration of any such warranties shall be no longer than, and the time and manner of presenting any claim thereon shall be the same as, that provide express warranty stated herein.

Crystal Clear Window Works Canada Inc.
22 Antares Drive, Unit N, Ottawa, Ontario, K2E 7Z6
1-866-481-2299